|  |  |
| --- | --- |
| **Task 1** | Navigate to specific parts of the e-textbook |
| Success | **Yes** Only-with-help No |
| Time | 5 seconds |
| Observations | No problems to performance this tasks |
| Errors | No error to performance this tasks |
| User comments | This tasks was easy |

|  |  |
| --- | --- |
| **Task 1-1** | Jump to page 365 |
| Success | Yes Only-with-help **No** |
| Time | 4 minutes |
| Observations | She had problem finding page number.  She was using page flip buttons (page up and down). Then, she moved through the content panel until get page number 365.  She cannot find “jump to” functionality. |
| Errors | Editable field for jumping to page is not recognizable for a normal user (it has the same colour than the bar navigator as background). |
| User comments | “Jumping to page” functionality has the same colour than the bar navigator as background. So, she never found this function in the e-book. |

|  |  |
| --- | --- |
| **Task 1-2** | Navigate to section 3 of chapter 4 (CREATING AND MANAGING WORK  ACTIVITY NOTES) |
| Success | **Yes** Only-with-help No |
| Time | 10 seconds |
| Observations | She got at 4.1.3 section by content panel |
| Errors | No errors |
| User comments | She understood that the section 3 in chapter 4 could be the first number 3 inside the chapter 4. |

|  |  |
| --- | --- |
| **Task 2** | Search for some specific contents |
| Success | **Yes**  Only-with-help No |
| Time | 5 seconds |
| Observations | She searched in the content panel such as history, introduction, and so on. |
| Errors | No error to performance this tasks |
| User comments | This tasks was easy |

|  |  |
| --- | --- |
| **Task 2-1** | Search the word “user experience” |
| Success | Yes Only-with-help  **No** |
| Time | 1.5 minutes |
| Observations | She used the dictionary to search the suggested word.  After an evaluator intervention because she was stuck in the dictionary, she selected “Search” button at the top of the page, getting out of e-book page.  Then, she used the search field out of e-book page. |
| Errors | There are 2 different buttons called “Search”. It is hard for normal users go straight away to this function. |
| User comments | She thought that she had to search the meaning of this phrase. |

|  |  |
| --- | --- |
| **Task 2-2** | Find out how many times the term “human-computer” appears in this textbook |
| Success | Yes Only-with-help **No** |
| Time | 1.5 minutes |
| Observations | She didn’t know how to search this term in the e-book |
| Errors | There is not good visibility of the search function in this e-book. |
| User comments | She expected a specific section (clearer and easier to find) to search this term, but she couldn’t see this function. |

|  |  |
| --- | --- |
| **Task 3** | Make a note |
| Success | **Yes** Only-with-help No |
| Time | 15 seconds |
| Observations | She found “Note” button and create a note immediately. |
| Errors | No error to performance this tasks |
| User comments | This tasks was easy |

|  |  |
| --- | --- |
| **Task 3-1** | Make the note "Verify and refine design" on page 300 |
| Success | **Yes** Only-with-help No |
| Time | 1 minute |
| Observations | She didn’t know how to jump straight away to page 300 so she came through page by page until find it.  After that, she found “note” button and create the note in this page. |
| Errors | Editable field for jumping to page is not recognizable for a normal user (it has the same colour than the bar navigator as background).  **(Same error than task 1.2)** |
| User comments | Jumping to page functionality has the same colour than the bar navigator. So, she never found this function in the e-book.  **(Same user comments than task 1.2)** |

|  |  |
| --- | --- |
| **Task 3-2** | Export the notes you have made as a text file |
| Success | **Yes** Only-with-help No |
| Time | 1 minute |
| Observations | She struggled to find “Export” button straight away. |
| Errors | Poor visibility of “Export” function. |
| User comments | She didn’t know where to export the file with the notes. |

|  |  |
| --- | --- |
| **Task 4** | Copy a paragraph to the clipboard |
| Success | **Yes**  Only-with-help No |
| Time | 1.5 minutes |
| Observations | She didn’t know what is clipboard.  She struggled with copy function. |
| Errors | No errors for this functionality |
| User comments | No comments |

|  |  |
| --- | --- |
| **Task 4-1** | Print the “Preface” of the book |
| Success | **Yes** Only-with-help No |
| Time | 30 seconds |
| Observations | She got “Print” button straight away. |
| Errors | No errors for this functionality |
| User comments | No comments |

|  |  |
| --- | --- |
| **Task 4-2** | Download the whole e-textbook as pdf file |
| Success | **Yes** Only-with-help No |
| Time | 15 seconds |
| Observations | She got “Download” button straight away. |
| Errors | No errors for this functionality |
| User comments | No comments |

|  |  |
| --- | --- |
| **Task 5** | Use additional tools |
| Success | **Yes** Only-with-help No |
| Time | 30 seconds |
| Observations | She got “read-aloud” function for this task. |
| Errors | No errors for this functionality |
| User comments | No comments |

|  |  |
| --- | --- |
| **Task 5-1** | In pdf mode, have the system to read-aloud the page 365 |
| Success | **Yes**  Only-with-help No |
| Time | 15 seconds |
| Observations | She got “read-aloud” straight away in this page. |
| Errors | No errors for this functionality |
| User comments | No comments |

|  |  |
| --- | --- |
| **Task 5-2** | Look up for the word “experience” in the dictionary |
| Success | **Yes** Only-with-help No |
| Time | 20 seconds |
| Observations | She got “Dictionary” button straight away. |
| Errors | No errors for this functionality |
| User comments | No comments |